



3798 Paxton Street • Harrisburg, PA 17105  
717-558-HEAT or 717-564-1657

## 24 HOUR DELUXE PROPANE SERVICE POLICY

**Service Oil Company Deluxe Service Policy includes the following services subject to general conditions shown on reverse side of this policy**

**1. *Cleaning and inspection*** of Propane Boilers or furnaces as needed.

**2. *Check & Adjust pressure*** for maximum burner efficiency

**3. *Free Repair or Replacement*** of the following parts when worn out due to normal use and readily available from normal sources of supply

Thermostat (Standard)  
Fan & Limit Control  
Gas Valve  
Temperature Control  
Pressuretrol  
Aquastat

Pilot Assembly  
Thermocouple  
Thermopile  
Module Box  
Control Board  
Hot Surface Ignitor

Fan Belt  
Air Filters  
Smoke Pipe  
Door Switch  
Water Gauge Glass  
Fan Motor

Pressure Gauge  
One Water Lubricated Circulator  
Transformer  
One Circulator Motor

**4. *Free 24 Hour Emergency Service On All Covered Parts***

**5. *Equipment Replacement Allowance.***

**\$100** allowance toward replacement of propane fired boiler

**\$ 75** allowance toward replacement of central Air Conditioning System

**\$ 75** allowance toward replacement of propane fired warm air furnace

**\$ 25** allowance toward replacement of a propane hot water heater

# General Conditions

1. Acceptance of this policy by Service Oil Company is subject to an inspection of the heating equipment by company representatives. Policy is available to residential customers only.
2. Customer agrees to automatically purchase total propane requirements from Service Oil during the term of this agreement. If propane deliveries are discontinued for any reason, this policy will be automatically terminated.
3. This policy will be effective only if fully paid for according to terms. For customer convenience the cost of policy may be included in a budget plan.
4. This policy may be canceled without refund if propane payments are not made according to terms.
5. Coverage under this plan will automatically renew for consecutive one year periods unless customer or Service Oil Company gives written notice of cancellation prior to the end of the policy year.
6. This policy does not cover damage to the heating system due to flooded basements, fire, frozen pipes, interruption of electric power, other acts of God, customer negligence, or inadequate propane supply due to delinquent account payments.
7. Emergency no heat calls are covered 24 hours a day 7 days a week. Non-emergency calls are covered during regular work hours Non-emergency calls after 4:30 p.m. Monday through Friday and on weekends and holidays will be billed at prevailing rates.
8. This policy does not cover secondary damage, including environmental damage, due to equipment failure, or failure to deliver prompt service due to circumstances beyond our control.
9. Customer is responsible for the cost of providing access to all concealed or hidden components of the heating system.
10. This policy does not cover repairs to general household wiring, plumbing, or building structure.
11. This policy does not include the responsibility for the handling discovery or removal of asbestos or equipment containing asbestos.
12. This policy is subject to termination if service is not performed by Service Oil Co. employees or its agents.
13. This plan does not cover propane pressure problems from regulators.
14. This policy is designed for home heating systems only. A separate policy is available for propane hot water heaters.
15. Dual fuel (e.g. propane-wood or propane-coal) heating equipment is not covered under this policy.
16. Coverage under this policy is secondary to coverage under other insurance policies.
17. This policy does not include coverage for pre-existing conditions
18. Parts used for both heating and air-conditioning will be billed at a discounted rate if replaced during the air-conditioning season.
19. No refunds will be granted upon cancellation of this policy.

9/12

EFFECTIVE DATE: \_\_\_\_\_

# 24 HOUR PROPANE DELUXE SERVICE POLICY



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