



## 24 HOUR OIL-FIRED WATER HEATER SERVICE POLICY

**Service Oil Company Oil-Fired Water Heater Service Policy includes the following services subject to general conditions shown on reverse side of this policy**

**1. Annual Cleaning and Inspection** of Oil Burner and Water Heater Tank

**2. Efficiency Test & Adjustment** for maximum burner efficiency

**3. Free Repair or Replacement** of the following parts when worn out due to normal use and readily available from normal sources of supply

Primary Control  
Aquastat  
Nozzle Assembly  
Oil Burner Fan

Automatic Oil Valve  
Fuel Pump  
Oil Burner Motor  
Electrodes

Transformer  
Air Cone  
Oil Filter  
Indoor Oil Feed Line

Smoke Pipe  
Draft Regulator

**4. Free 24 Hour Emergency Service for all Covered Parts**

**5. \$75.00 allowance toward replacement of complete oil fired water heater**

# General Conditions

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- 1.** Acceptance of this contract by Service Oil Company (hereafter referred to as (SOC) is subject to an inspection of water heater equipment by company representatives. Repairs required to bring equipment into condition for coverage under service policy will be billed at normal rates.
- 2.** Customer agrees to purchase total requirements of fuel oil from SOC during the term of this agreement. If oil deliveries are stopped for any reason this agreement is automatically terminated. No refund for unexpired time will be made after the termination of this agreement. THIS AGREEMENT MAY BE CANCELLED WITHOUT REFUND IF FUEL OIL PAYMENTS ARE NOT RECEIVED WHEN DUE ACCORDING TOTERMS.  
This agreement shall be effective only if fully paid for according to terms of 30 days or less after invoice date. For customer's convenience, this invoice may be incorporated into customer's fuel oil budget payments.
- 3.** Agreement does not include replacement of parts or service to WATER HEATER PIPING or any other service or parts not specifically noted in agreement. All such service and parts will be billed at the prevailing rates.
- 4.** Agreement does not cover damage due to oil leakage, equipment failure, failure to deliver prompt service due to circumstances beyond our control, etc. Agreement is subject to immediate termination if service is not performed by SOC authorized employees or agents.
- 5.** Agreement does not cover damage due to failure of customer to order fuel if not on automatic delivery.
- 6.** Fuel Flow problems from outside tanks are not covered by this agreement.
- 7.** Service of a non-emergency nature will be scheduled during normal operating hours. Any non-emergency night or weekend call will be billed at prevailing rates.
- 8.** Subject to minimum fuel oil purchases. Policy will automatically be renewed annually, but may be cancelled by customer or SOC within 30 days of invoice date. No refunds will be granted after this time.
- 9.** Equipment allowance issued only on Service Oil Company installations.
- 10.** No refunds will be granted upon cancellation of this policy.

EFFECTIVE DATE: \_\_\_\_\_

## 24 HOUR OIL-FIRED WATER HEATER SERVICE POLICY

**SOC SERVICE OIL  
COMPANY** Since 1922  
3798 Paxton Street • Harrisburg, PA 17111  
717-558-HEAT or 717-564-1657