



3798 Paxton Street • Harrisburg, PA 17105
717-558-HEAT or 717-564-1657

SERVICE OIL COMPANY BLANKET SERVICE POLICY

*Service Oil Company **Blanket Worry-Free Service Policy** includes the following services subject to general conditions shown*

- 1. Cleaning and Inspection of Oil Burner and Boiler or Furnace as needed.**
- 2. Efficiency Test & Adjustment for maximum burner efficiency**
- 3. Free repair or replacement of ALL parts of your Oil Fired Heating System, including your boiler furnace, or basement oil tank when worn out due to normal use and readily available from normal sources of supply.**
- 4. 24 Hour Emergency Service.**
- 5. Equipment Replacement Allowance.**
 - \$100 allowance toward replacement of a basement oil tank
 - \$ 75 allowance toward replacement of central Air Conditioning System
 - \$ 25 allowance toward replacement of hot water heater

General Conditions

1. Acceptance of this policy by Service Oil Company is subject to an inspection of the heating equipment by company representatives. Policy is available to residential customers only.
2. Customer agrees to automatically purchase total fuel oil requirements from Service Oil during the term of this agreement. If oil deliveries are discontinued for any reason, this policy will be automatically terminated.
3. This policy will be effective only if fully paid for according to terms. For customer convenience the cost of policy may be included in a budget plan.
4. This policy may be canceled without refund if fuel oil payments are not made according to terms.
5. Coverage under this plan will automatically renew for consecutive one year periods unless customer or Service Oil Company gives written notice of cancellation prior to the end of the policy year.
6. This policy does not cover damage to the heating system due to flooded basements, fire, frozen pipes, interruption of electric power, other acts of God, customer negligence, or inadequate fuel supply due to delinquent account payments.
7. Emergency no heat calls are covered 24 hours a day 7 days a week. Non-emergency calls are covered during regular work hours. Non-emergency calls after 4:30 p.m. Monday through Friday and on weekends and holidays will be billed at prevailing rates.
8. This policy does not cover secondary damage, including environmental damage, due to oil leakage, equipment failure, or failure to deliver prompt service due to circumstances beyond our control.
9. Customer is responsible for the cost of providing access to all concealed or hidden components of the heating system.
10. This policy does not cover repairs to general household wiring, plumbing, or building structure.
11. This policy does not include the responsibility for the handling, discovery or removal of asbestos or equipment containing asbestos.
12. This policy is subject to termination if service is not performed by Service Oil Co. employees or its agents.
13. This plan does not cover pressure problems from regulators.
14. This policy is designed for home heating systems only. A separate policy is available for propane fired hot water heaters.
15. Dual fuel (e.g. propane-wood or propane-coal) heating equipment is not covered under this policy.
16. Replacement of furnace or boiler is at Service Oil Company's discretion.
17. Coverage under this policy is secondary to coverage under other insurance policies.
18. This policy does not cover changes made for aesthetic reasons.
19. This policy does not include coverage for pre-existing conditions.
20. Parts used for both heating and air-conditioning will be billed at a discounted rate if replaced during the air-conditioning season.
21. This policy does not include the cost of chimney lining.
22. No refunds will be granted upon cancellation of this policy.

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EFFECTIVE DATE: _____

24 HOUR BLANKET SERVICE POLICY



SOC SERVICE OIL COMPANY Since 1922

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