



3798 Paxton Street • Harrisburg, PA 17105
717-558-HEAT or 717-564-1657

24 HOUR DELUXE SERVICE POLICY

Service Oil Company Deluxe Service Policy includes the following services subject to general conditions shown on reverse side of this policy

1. *Cleaning and inspection* of Oil Burner and Boiler or furnaces as needed.

2. *Efficiency Test & Adjustment* for maximum burner efficiency

3. *Free Repair or Replacement* of the following parts when worn out due to normal use and readily available from normal sources of supply

Thermostat (Standard)
Fan & Limit Control
Primary Control
Temperature Control
Pressuretrol
Aquastat
Pressure Gauge

Nozzle Assembly
Oil Burner Fan
Automatic Oil Valve
Fuel Pump
Oil Burner Motor
Electrodes
Transformer

Air Cone
Air Filters
Oil Filter
Tank Valve
Tank Gauge
Tank Ventalarm
Indoor Oil Feed Line

Fan Motor
Fan Belt
Smoke Pipe
Draft Regulator
Water Gauge Glass
One Circulator Motor
One Water Lubricated Circulator
\$100 allowance toward replacement of a basement oil tank

4. *Free 24 Hour Emergency Service On All Covered Parts*

5. *Equipment Replacement Allowance.*

\$100 allowance toward replacement of oil fired boiler

\$ 75 allowance toward replacement of central Air Conditioning System

\$ 75 allowance toward replacement of oil fired warm air furnace

\$ 25 allowance toward replacement of oil burner or hot water heater

General Conditions

- 1.** Acceptance of this policy by Service Oil Company is subject to an inspection of the heating equipment by company representatives. Policy is available to residential customers only.
- 2.** Customer agrees to automatically purchase total fuel oil requirements from Service Oil during the term of this agreement. If oil deliveries are discontinued for any reason, this policy will be automatically terminated.
- 3.** This policy will be effective only if fully paid for according to terms. For customer convenience the cost of policy may be included in a budget plan.
- 4.** This policy may be canceled without refund if fuel oil payments are not made according to terms.
- 5.** Coverage under this plan will automatically renew for consecutive one year periods unless customer or Service Oil Company gives written notice of cancellation prior to the end of the policy year.
- 6.** This policy does not cover damage to the heating system due to flooded basements, fire, frozen pipes, interruption of electric power, other acts of God, customer negligence, or inadequate fuel supply due to delinquent account payments.
- 7.** Emergency no heat calls are covered 24 hours a day 7 days a week. Non-emergency calls are covered during regular work hours Non-emergency calls after 4:30 p.m. Monday through Friday and on weekends and holidays will be billed at prevailing rates.
- 8.** This policy does not cover secondary damage, including environmental damage, due to oil leakage, equipment failure, or failure to deliver prompt service due to circumstances beyond our control.
- 9.** Customer is responsible for the cost of providing access to all concealed or hidden components of the heating system.
- 10.** This policy does not cover repairs to general household wiring, plumbing, or building structure.
- 11.** This policy does not include the responsibility for the handling discovery or removal of asbestos or equipment containing asbestos.
- 12.** This policy is subject to termination if service is not performed by Service Oil Co. employees or its agents.
- 13.** This plan does not cover fuel flow problems in outdoor or underground tanks.
- 14.** This policy is designed for home heating systems only. A separate policy is available for oil fired hot water heaters.
- 15.** Dual fuel (e.g. oil-wood or oil coal) heating equipment is not covered under this policy.
- 16.** Coverage under this policy is secondary to coverage under other insurance policies.
- 17.** This policy does not include coverage for preexisting conditions
- 18.** Parts used for both heating and air-conditioning will be billed at a discounted rate if replaced during the air-conditioning season.
- 19.** No refunds will be granted upon cancellation of this policy.

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EFFECTIVE DATE: _____

24 HOUR DELUXE SERVICE POLICY



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